

A HOMEOWNER'S GUIDE TO

HEATING, COOLING, PLUMBING, AND PEACE OF MIND.



Comfort starts with reliable systems and a little know-how. Use this guide to keep your heating, cooling, and plumbing working efficiently year-round.

With the right upkeep (and a pro when you need one) you'll avoid surprises and protect your peace of mind.



1-800-FURNACE | atlasbutler.com



CHANGE AIR FILTERS EVERY 1-3 MONTHS

A clean filter keeps airflow strong, reduces strain on your system, and improves indoor air quality, which is especially important if you have pets or allergies.



SCHEDULE ANNUAL HVAC TUNE-UPS

Just like a car, your HVAC works best with routine care. Seasonal service finds small issues before they turn into breakdowns. Schedule furnace maintenance in the fall and A/C maintenance in the spring.



MONITOR INDOOR AIR QUALITY

Your HVAC system helps control dust, humidity, and allergens. Clean ducts and the right filtration keep your home healthier year-round.



DO NOT BLOCK AIR FLOW

Don't block supply vents or air returns with furniture, curtains, or rugs. Obstructed airflow makes your system work harder, reduces efficiency, and can shorten equipment life.



WATCH FOR SHORT CYCLING

If your system turns on and off constantly, it may be oversized, have a thermostat problem, or be struggling with airflow. Catching it early can prevent costly repairs.



INVEST IN ANNUAL MAINTENANCE

Regular checkups extend the lifespan of your equipment, keep energy bills lower, help avoid emergency calls, and validate the manufacturer's warranty.

AGE

Furnace under 10 years or A/C under 10 years—these units typically still have reliable service left

REPAIR

Furnace over 10 years or A/C 10–15 years—nearing or past their manufacturer's warranty.

REPLACE**ISSUE**

Only needs small fixes like a dirty filter, loose wiring, or minor repairs that restore performance.

REPAIR

Has major issues like a cracked heat exchanger, compressor failure, or leaking coils.

REPLACE**COST**

Repair estimate is less than the cost of a new unit and the fix is affordable.

REPAIR

Cost of repair relative to the age of equipment is not cost-effective—investing in a new system will help save long term.

REPLACE**ENERGY**

Energy usage is steady and comfort levels haven't changed. Your system is still running at a good efficiency level.

REPAIR

Energy usage has risen significantly despite regular tune-ups—the system is wasting energy.

REPLACE**RELIABILITY**

The system heats and cools evenly, maintains your set temperature, and controls humidity well.

REPAIR

Your home has uneven temperatures, the system runs constantly, or you struggle with humidity problems.

REPLACE

CLEAN AIR SOLUTIONS

Indoor air can be up to five times more polluted than outdoor air. Dust, allergens, pet dander, bacterial growth, and even airborne viruses circulate through your home's HVAC system. Atlas Butler's Clean Air Solutions are designed to remove these contaminants and create a healthier, more comfortable environment for your family year-round.



DUCT CLEANING

Over time, ducts collect dust, dander, and mold. Cleaning them improves airflow, reduces allergens, and helps your HVAC system run efficiently.

WHOLE-HOME AIR PURIFIERS

Capture and remove up to 99% of airborne particles, including pollen and dust. They work seamlessly with your existing HVAC system.

HUMIDIFIERS & DEHUMIDIFIERS

Maintain balanced humidity to prevent dry skin, static shocks, warping wood, bacterial growth, and musty odors.

CORRECTLY SIZED AIR FILTERS

Advanced filters trap microscopic particles that standard filters miss, improving air quality and protecting your HVAC system.

UV LIGHTS

Use ultraviolet light to kill airborne bacteria, viruses, and bacterial growth before they circulate through your home.

Why Clean Air Matters

- Reduce allergies and asthma symptoms by removing triggers from the air.
- Lower illness risk with fewer airborne germs and viruses.
- Protect your home from moisture-related damage like mold and mildew.
- Boost comfort with balanced temperature and humidity levels.



HARD WATER CAUSES LONG-TERM DAMAGE

As mineral buildup settles, there's less room for hot water, so you may run out faster, even if your system is working. It also strains your plumbing and shortens the life of plumbing fixtures.



PLUMBING IS MORE THAN WATER

Your home's plumbing system may also carry natural gas to appliances like stoves, water heaters, and dryers. Have gas lines professionally inspected every year to stay safe. An annual plumbing inspection can identify any issues.



INCONSISTENT WATER PRESSURE ISN'T JUST ANNOYING

Low pressure could mean a hidden leak or blockage, while high pressure can stress pipes and lead to bursts or fixture damage.



YOUR GARBAGE DISPOSAL ISN'T INDESTRUCTIBLE

Grease, vegetable peels, coffee grounds, pasta, rice, egg shells, meat and bones are all common clog culprits that can lead to damaged blades or blocked drains.



WATCH FOR SIGNS YOUR WATER HEATER IS FAILING

Rusty water, rumbling sounds, and fluctuating temperatures are early indicators. Annual maintenance per the manufacturer's recommendation helps extend the unit's life.



SLOW DRAINS ARE MORE THAN A NUISANCE

If downspouts are clogged or damaged, water can pool near the foundation, leading to leaks, basement flooding, or costly structural damage.

PRO TIP

Avoid chemical cleaners—they can damage pipes. **If plunging doesn't work, it's time to call a pro.**

AGE

A **standard tank water heater** under 6 years old, or a **tankless water heater** under 15 years old, with regular maintenance per manufacturers recommendation—within its expected lifespan.

Sump pump is under 6 years old—however may vary based on usage.

REPAIR

A **standard tank water heater** over 6 years old or, a **tankless water heater** over 15+ years old, is more likely to fail and less efficient.

Sump pump is older than 6 years old.

REPLACE

ISSUE

Minor issues like a leaky faucet, worn washer, clogged aerator, or single fixture replacement.

REPAIR

Major issues like a rusted water heater tank, cracked pipes, corroded fixtures, or multiple leaks—repairs may be temporary.

REPLACE

COST

Repair estimate is less than the cost of a new unit and the fix is affordable.

REPAIR

Cost of repair relative to the age of equipment is not cost effective—investing in a new system will help save money long term.

REPLACE

WATER QUALITY

Water is clear and free of metallic taste after flushing lines or replacing a filter.

REPAIR

Rust-colored water, sediment buildup, or persistent odor—often signs of aging pipes or failing equipment.

REPLACE

Atlas Butler

COMFORT CLUB

The Comfort Club is your all-in-one plan to keep your heating, cooling, and plumbing systems running at their best. With regular maintenance, exclusive discounts, a 2-hour service window, and priority scheduling, you can protect your home, save on repairs, and enjoy peace of mind.



ELITE MEMBERSHIP

\$32.95/Mo

- **Annual AC and Furnace Clean and Check** (2 visits)
- **Refrigerant leak search**
- **NO diagnostic fee**
- **5th year of membership is free!***
- **Annual Elite Home Plumbing Inspection**
 - Complete hot water tank flush
 - Inspect all plumbing faucets and fixtures for leaks to ensure proper operation
 - Inspect all drains for proper flow
 - Inspect garbage disposal for leaks to ensure proper operation
 - Inspect all under sink traps and shut-offs
 - Inspect washing machine hoses for proper operation
 - Inspect sewage stations for proper operation
 - Inspect CSST gas lines for proper grounding/bonding
- **Check water quality** (test hardness, chlorine content, quality drinking water)

EXTRA SAVINGS:

- **30% OFF** repairs
- **20% OFF** clean air solutions
- **10% OFF** new equipment
- **5% OFF** plumbing projects

PREMIER MEMBERSHIP

\$23.95/Mo

- **Annual AC and Furnace Clean and Check** (2 visits)
- **Refrigerant leak search**
- **\$49 diagnostic fee**

EXTRA SAVINGS:

- **20% OFF** repairs
- **10% OFF** clean air solutions
- **5% OFF** new equipment

SELECT MEMBERSHIP

\$15.95/Mo

- **Annual Safety Inspection** (1 visit)

EXTRA SAVINGS:

- **10% OFF** repairs
- **5% OFF** clean air solutions

Call to sign up today:

(614) 681-2158

*To be eligible for a free 5th year, the membership must be paid for on a monthly basis or for 4 years upfront. Financing available.

1-800-FURNACE | atlasbutler.com

WINTER

HVAC

- ☐ Replace filters
- ☐ Note any unusual furnace noises or smells
- ☐ Keep air vents and returns unblocked for proper airflow
- ☐ Use your thermostat's smart features to warm before waking
- ☐ Watch for energy bill spikes—may indicate furnace inefficiency

PLUMBING

- ☐ Let faucets drip during extreme cold to prevent freezing
- ☐ Open cabinet doors under sinks on exterior walls
- ☐ Know where your main shut-off valve is

SUMMER

HVAC

- ☐ Keep vents clear
- ☐ Check refrigerant lines for frost
- ☐ Monitor humidity levels
- ☐ Use programmable features for energy savings
- ☐ Update schedules for vacations or seasonal changes

PLUMBING

- ☐ Inspect for condensation on pipes
- ☐ Check outdoor hoses/sprinklers for leaks or cracks
- ☐ Monitor for slow drains

SPRING

HVAC

- ☐ Replace filters
- ☐ Schedule A/C tune-up
- ☐ Clear debris from outdoor units
- ☐ Test thermostat cooling mode
- ☐ Program your thermostat's cooling schedule
- ☐ Replace your thermostat's batteries, if not hardwired

PLUMBING

- ☐ Check for leaks after winter
- ☐ Test sump pump
- ☐ Inspect outdoor spigots
- ☐ Flush water heater

AUTUMN

HVAC

- ☐ Replace filters
- ☐ Test thermostat heating mode
- ☐ Schedule professional furnace tune-up
- ☐ Switch your thermostat to heating mode and test furnace response
- ☐ Check carbon monoxide detectors and replace batteries

PLUMBING

- ☐ Disconnect garden hoses
- ☐ Shut off water to outdoor spigots
- ☐ Insulate exposed pipes in garages, basements, crawlspaces

SAME-DAY COMFORT. GUARANTEED.

- ✓ Certified Techs
- ✓ 2-Hour Service Window
- ✓ No After-Hours Fees
- ✓ Service All Brands
- ✓ Comfort Club Plans
- ✓ Financing Options



\$50 OFF
Your Next Service

Use code: **GUIDE50**



Atlas Butler
HEATING • COOLING • PLUMBING

1-800-FURNACE atlasbutler.com

LET'S STAY CONNECTED!



Atlas Butler
HEATING • COOLING • PLUMBING

1-800-FURNACE | atlasbutler.com